Things Every Patient Should Know About Their Insurance

Information patients will be asked in order to send their dental claims electronically:

1. Name of Insurance Carrier
2. Employee's Date of Birth
3. Employer
4. Policy Number
5. Certificate Number

Questions patients should ask their insurance company about their coverage:

1. What is the annual maximum for major/minor treatment per patient?
2. Is coverage based a rolling month or calendar year?
3. Is there an annual deductible? If yes, how much is it?
4. How many units of scaling and/or root planning are covered per year?
5. What is the frequency allowed for recall exams, polish and fluoride?
6. What is the frequency allowed for specific exams and emergency exams?